



TECHNICAL SUPPORT AND CUSTOMER EXPERIENCE CONTACTS



Denis Bleile

Years of Service: 5 years

Tech Support Manager

E-mail address: denis.bleile@irco.com

Leader of Technical Support in Bryan Ohio.

We provide technical, quality support for pump, valve, cylinder, logic and FRL products.

TECHNICAL SUPPORT

Jon Keller

Years of Service: 29 years



Product(s):
Pumps, Valves,
Cylinders, Logic
& FRLs

E-mail: arotechsupport@irco.com

Provide application, technical and trouble-shooting support for ARO® valves, cylinders, logic, filters, regulators, lubricators, piston & diaphragm pumps.

Chastity Miller

Years of Service: 13 years



Product(s):
Pumps, Valves,
Cylinders, Logic
& FRLs

E-mail: arotechsupport@irco.com

Provide application, technical and trouble-shooting support for ARO® valves, cylinders, logic, filters, regulators, lubricators, piston & diaphragm pumps.

John Miller

Years of Service: 5 years



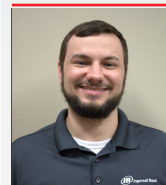
Product(s):
EVO Series™,
Pumps, Valves,
Cylinders, Logic
& FRLs

E-mail: arotechsupport@irco.com

Provide application, technical and trouble-shooting support for ARO® valves, cylinders, logic, filters, regulators, lubricators, piston & diaphragm pumps. Also facilitator for EVO Process Pump™ training.

Garrett Short

Years of Service: 2 years



Product(s):
EVO Series™,
Pumps, Valves,
Cylinders, Logic
& FRLs

E-mail: arotechsupport@irco.com

Provide application, technical and trouble-shooting support for ARO® valves, cylinders, logic, filters, regulators, lubricators, piston & diaphragm pumps. Also facilitator for EVO Process Pump™ training.

Austin O'Connor

Years of Service: New



Product(s):
Pumps, Valves,
Cylinders, Logic
& FRLs

E-mail: arotechsupport@irco.com

Provide application, technical and troubleshooting support for ARO® valves, cylinders, logic, filters, regulators, lubricators, piston & diaphragm pumps.

QUALITY AND RELIABILITY



Pam Castor

Years of Service: 46 years

Product(s): Pumps, Valves and Cylinders

E-mail address: aroclaims@irco.com

arowarranty@irco.com

Handle product quality and reliability, warranty, service repair coordinator and annual stock adjustments and non-warranty claims on pumps, valves, cylinders, logic, filters, regulators and lubricators.

Customer experience contacts on reverse side



Sierra Schilt

Years of Service: 6 years
Customer Service Manager
E-mail address: sierra.schilt@irco.com

Leader of Customer Experience Teams in Bryan Ohio.
We provide customer service support for pump, valve, cylinder, logic, and FRL products.

CUSTOMER EXPERIENCE CONTACTS

Vonnie Spangler

Years of Service: 15 years



Product(s):
Pumps, Valves,
Cylinders, Logic
and FRLs

E-mail: AROCustomerservice@irco.com
AROorders@irco.com

Customer Experience Account Management Team member providing all aspects of sales accountability including pricing, order status and lead times for pumps, valves, cylinders, logic, filters, regulators and lubricators.

Michaela Clingaman

Years of Service: 9 years



Office Manager
Product(s):
Pumps, Valves,
Cylinders, Logic
and FRLs

E-mail: AROCustomerservice@irco.com
AROorders@irco.com

Customer Experience Account Management Team member providing all aspects of sales accountability including pricing, order status and lead times for pumps, valves, cylinders, logic, filters, regulators and lubricators.

Haley Cordes

Years of Service: 8 years



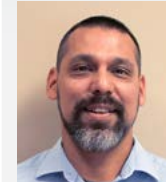
Product(s):
Pumps, Valves,
Cylinders, Logic
and FRLs

E-mail: AROCustomerservice@irco.com
AROorders@irco.com

Customer Experience Account Management Team member providing all aspects of sales accountability including pricing, order status and lead times for pumps, valves, cylinders, logic, filters, regulators and lubricators.

Robert Sanchez

Years of Service: 3 years



Product(s):
Pumps, Valves,
Cylinders, Logic
and FRLs

E-mail: AROCustomerservice@irco.com
AROorders@irco.com

Customer Experience Account Management Team member providing all aspects of sales accountability including pricing, order status and lead times for pumps, valves, cylinders, logic, filters, regulators and lubricators.

Bre Kreiner

Years of Service: New



Product(s):
Pumps, Valves,
Cylinders, Logic
and FRLs

E-mail: AROCustomerservice@irco.com
AROorders@irco.com

Customer Experience Account Management Team member providing all aspects of sales accountability including pricing, order status and lead times for pumps, valves, cylinders, logic, filters, regulators and lubricators

**In order to ensure a timely response to your email requests,
please direct all inquiries to the following mailboxes:**

- **arocustomerservice@irco.com** – The ARO® Customer Experience Team provides pricing, order status and lead times for ARO® Fluid Products.
- **aroorders@irco.com** – The ARO® Order Entry Team provides manual order entry for ARO® Fluid Products.
- **arotechsupport@irco.com** – The ARO® Technical Support Team provides product application, technical support and trouble shooting for ARO® Fluid Products.
- **aroclaims@irco.com** – The ARO® Claims Team handles pricing, shipping and invoice error correction.
- **arowarranty@irco.com** – The ARO® Quality and Reliability Team handles product quality concerns for ARO® Fluid Products.

AROzone.com